

CONSUMER AFFAIRS

GIFT VOUCHERS

Gift vouchers are great gifts; you get to choose the exact item you want.

Gift vouchers are a contract. The person using the gift voucher has the right to receive goods to the value nominated on the voucher and is bound by any conditions specified on the voucher.

KEY POINTS FOR THE PERSON PURCHASING A GIFT VOUCHER

When you buy a gift voucher, make sure the voucher states clearly any conditions including:

- the value of the voucher;
- the expiry date; and
- any restrictions on its use.

This will prevent disputes, especially if there is no expiry date or conditions written on the voucher.

SHOPPING WITH A GIFT VOUCHER

When you use a gift voucher for shopping, you must use all of the value of the voucher in that store, you cannot just spend some of the value and expect change.

The best idea is to spend the gift voucher as soon as you receive it.

This information is provided as a guide only, and consumers are urged to contact Consumer Affairs for further information on their rights and responsibilities under the relevant Acts.

Consumer Affairs,

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